

A Guide to Community-Based Organizations for Immigrants



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- These guides provide an explanation of two of the assessments that assess the English language level/proficiency of students whose home or primary language is other than English. The guides have been translated into twenty-two languages. http://www.nysed.gov/bilingual-ed/nysitell-and-nyseslat-parent-guides

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How to Use this Guide

The New York State Education Department strongly believes that the education of the child does not happen only in the classroom, but also in their homes and communities. This directory provides a list of community-based organizations in the Mid-State region that offer a variety of services that may be of use to immigrant New Yorkers.

- The directory lists the name of the organization, location, contact information, a brief description of the services offered, and the languages in which these services are provided.
- ™ Organizations are arranged alphabetically.
- ™ Most of the listed services are free. However, some are not. You should always confirm the cost with the organization prior to using their services.
- ™ To ensure availability of programs, it is recommended that you call the organization in advance.

The symbols highlighted next to each organization represent the services it provides.









Legal Services & Lawful Status



Public Assistance







Organization Directory

American Civic Association (Binghamton, NY)
Languages: Arabic, English, French, Russian, Spanish

131 Front St., Binghamton, NY 13905

Phone: (607) 723-9419

https://www.americancivic.com/

Offers citizenship classes, English as a Second Language classes, employment services, immigration and legal services, and translation and interpretation. Also holds cultural events and cultural outreach programs.













2. Broome-Tioga Workforce New York (Binghamton, NY) Languages: Provides interpretation services in all languages 171 Front St. Binghamton, NY 13905

Phone: (607) 778-2136

http://www.broometiogaworks.com/

Helps job seekers access employment-related services and assistance with job search and career development, with information sessions, job fairs, resume reviews, and other resources.

















3. Catholic Charities of Onondaga County (Syracuse, NY)

Languages: English

1654 W. Onondaga St., Syracuse, NY 13204

Phone: (315) 424-1800 https://www.ccoc.us/

Assists those in need with shelter, financial aid, housing, health care management, elderly and refugee services, food assistance, programs for families and youth, and employment training.













4. Catholic Charities of Tompkins/Tioga ²Immigrant Services Program (Ithaca, NY)

Languages: English

324 W. Buffalo St., Ithaca, NY 14850

Phone: (607) 272-5062

http://www.catholiccharitiestt.org/

Provides social services as well as a specific refugee and immigrant program that assists with resettlement, legal immigration services, referrals, job development, public assistance applications, healthcare and childcare, and domestic violence prevention.















5. Contact Community Services (East Syracuse, NY)

Languages: Has access to interpretation for most languages

6311 Court Street Road, East Syracuse, NY 13057

Phone: (315) 251-1400

http://www.contactsyracuse.org/

An organization that supports the social, emotional, behavioral, and mental health of children, youth, and adults with 24-hour hotlines that provide counseling and referrals to human services organizations in Onondaga, Oswego, Jefferson, Lewis, and St. Lawrence counties.

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Languages: Has access to interpretation for most languages

237 Main St., Binghamton, NY 13905

Phone: (607) 729-6206 https://familycs.org/

Provides affordable help and counseling in mental health, home care services, sexual abuse treatment, school-based services, and case management.

7. Hopeprint, Inc. (Syracuse, NY)

Languages: English, interpretation on an as-needed basis

P.O. Box 11664, Syracuse, NY 13218

Phone: (315) 313-6667 http://hopeprint.org/

Assists post-resettlement refugees through hospitality, mentorship, and community connection and engagement. Offers programs for students during the school year and summer, and comprehensive supports through their family mentorship program.

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9. Interfaith Works of Central New York (Syracuse, NY)

Languages: English

1010 James St., Syracuse, NY 13203

Phone: (315) 449-3552

https://www.interfaithworkscny.org/

Offers resettlement and post-resettlement services for refugees through their Center for New Americans program. This includes meeting people upon arrival at the airport, finding and furnishing initial apartments, employment and medical care, language training, and community outreach.

10. Legal Services of Central New York (Broome, Cayuga, Chenango, Cortland, Delaware, Herkimer, Jefferson, Lewis, Madison, Oneida, Onondaga, Otsego, and Oswego, NY)

Languages: English; interpretation services for other languages

Phone: (877) 777-6152 https://www.lscny.org/

Provides free legal help in civil cases in eviction defense, home conditions, public

language access, immigration, healthcare access, HIV/AIDS, mental health, homelessness, economic development, and racial justice.

11. Literacy Central New York (Syracuse, NY)

Languages: English

100 New St., Syracuse, NY 13202

Phone: (315) 471-1300 https://www.literacycny.org/

Supports adult literacy through one-on-one tutoring programs, English Speaking Practice groups, and small group classroom instruction.

12. Migrant Education Tutorial and Support Services Program (Cortland, NY) Languages: English, Spanish



21. Rescue vguo @(s)5(ioguon)4(vguoof)5(vguoU)-4(tic)12(a)5(vguooU)-5(tic)12(a)-4



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Languages: English, Spanish

2013 E. Genesee St., Syracuse, NY 13210

Phone: (315) 218-5708

https://workerscny.org/en/home/

A low-wage workers rights advocacy organization that focuses on farmworker organizing, wage theft, workplace health and safety, immigration reform, and the Green Light campaign (

and Know Your Rights.



Statewide Resources

New York State Immigrant Resource Guide

https://www.ny.gov/we-are-all-immigrants/new-york-state-immigrant-resource-guide

The New York State Immigrant Resource Guide offers a comprehensive list of state government agencies that can provide services in language access, crime & discrimination, legal services, consumer protection, health services, financial assistance, and community involvement.

2-1-1 New York

https://211nys.org/

Dial 211 on your phone for a free, non-emergency information service that connects you to health and human services. Operators are available in many languages. Their database of services is also accessible online.

Boards of Cooperative Educational Services (BOCES) of New York State

https://www.boces.org/

BOCES provide shared educational programs and services to nearly all school districts except (New York City, Buffalo, Rochester, Yonkers, and Syracuse). Some of their services include career and technical programs for high school students, services for students with disabilities, summer school, and literacy and employment training programs for adults. Find your local BOCES at the website listed above.

New York State Division of Human Rights (DHR)

https://dhr.ny.gov/

credit, places of public accommodations, and non-sectarian educational institutions, based on age, race, national origin, sex, sexual orientation, marital status, disability, military status, and other specified classes. You stigation on their website or at (888) 392-3644.

New York State Office for New Americans (ONA)

https://www.newamericans.ny.gov/

ONA operates 27 neighborhood-based Opportunity Centers that provide a variety of free services including legal assistance, English-for-Speakers-of-other-Languages (ESOL) classes, naturalization support, entrepreneurial trainings and workshops on accessing state services. The multi-lingual New York State New Americans Hotline (1-800-566-7636) provides free and confidential immigration information and referrals to trusted help in more than 200 languages.



Statewide Community-Based Organizations

American Immigration Lawyers Association ²New York Chapter http://www.ailany.org/

The American Immigration Lawyers Association is an association of attorneys who practice and teach